Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**2,398,150**	**8,204,451**	**5,605,214**	**443,425**	**509,211**	**243,637**	**252,260**	**561,474**	**568,170**	**46,033**	**53,978**	**33,393**
Member Libraries	1,758,465	271,411	2,691,774	233,342	266,444	169,446	184,401	26,741	261,430	24,379	28,310	23,720
Buffalo Branches	396,525	58,738	367,948	114,218	88,998	15,793	42,802	5,965	37,615	11,395	9,619	2,770
Central Library	209,496	17,305	261,533	95,857	152,699	50,439	20,948	1,552	27,146	10,259	15,932	5,552
Bookmobile	11,365	17,318	10,745	8	1,070	7,959	1,827	1,362	1,278	-	117	1,351
Institutions	22,299	-	132,937	-	-	-	2,282	-	12,032	-	-	-
e-Branch	-	7,839,679	2,140,277	-	-	-	-	525,854	228,669	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	12,576	4,592	20,556	1,526	2,395	957	1,129	567	1,840	156	227	79
Amherst												
Audubon	139,793	20,272	275,609	15,987	27,765	14,211	15,009	2,009	26,679	1,844	3,224	1,888
Clearfield	130,753	16,058	228,087	10,262	20,540	10,805	12,074	1,524	20,283	1,031	1,976	865
Eggertsville-Snyder	72,833	10,866	106,954	7,541	9,028	8,597	6,843	984	10,257	792	1,008	896
Williamsville	28,409	8,939	38,320	2,896	4,244	4,573	3,054	867	4,070	366	469	275
Angola	50,330	4,724	27,935	2,953	3,911	753	4,899	522	2,838	290	355	18
Aurora	75,714	11,878	121,528	7,255	16,108	4,618	7,940	1,040	11,498	826	1,777	722
Boston	19,004	4,938	32,698	943	1,223	2,929	2,165	579	3,156	96	160	356
Cheektowaga												
Julia Boyer Reinstein	116,724	10,945	215,962	23,424	13,574	4,388	12,207	1,249	21,051	2,314	1,416	844
Reinstein Memorial	51,375	7,320	80,605	14,831	6,806	3,334	5,798	833	8,304	1,601	853	793
Clarence	87,096	15,816	163,605	8,139	12,693	10,862	8,776	1,411	14,910	794	1,379	1,144
Collins	23,554	4,314	38,001	3,665	4,731	4,867	2,327	421	3,857	310	550	791
Concord	30,815	4,563	40,101	4,037	6,547	2,113	3,202	513	3,926	364	692	257
Eden	20,979	4,432	38,104	1,478	2,622	1,754	2,484	481	3,927	141	300	332
Elma	43,511	9,999	69,032	3,397	3,300	5,751	4,775	946	6,556	364	353	796
Grand Island Memorial	50,516	9,103	80,728	4,086	5,656	5,998	5,508	857	7,720	409	612	1,082
Hamburg												
Hamburg	90,360	16,377	140,246	16,984	16,672	10,889	9,561	1,544	14,121	1,774	1,733	1,966
Lake Shore	37,248	7,202	47,399	4,280	5,702	2,919	4,014	856	4,635	478	542	335
Lackawanna	41,164	5,041	39,420	10,603	6,365	3,566	4,726	605	3,999	1,098	688	548
Lancaster	89,269	12,941	137,978	13,665	16,143	17,891	9,172	1,306	13,615	1,444	1,808	2,765
Marilla	14,299	3,378	32,341	720	1,436	1,666	1,369	386	3,086	61	145	108

Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	33,462	4,867	39,794	3,366	5,868	4,314	3,657	550	3,713	356	458	457
North Collins	13,014	3,596	16,292	1,404	2,808	2,392	1,549	364	1,733	180	363	411
Orchard Park	143,021	16,981	184,577	11,165	17,154	11,884	16,090	1,683	18,217	1,151	1,773	2,309
City of Tonawanda	59,771	9,516	76,117	9,658	5,978	9,283	6,452	895	8,075	1,032	670	1,125
Town of Tonawanda												
Kenilworth	40,902	6,868	51,536	6,765	5,733	1,411	4,274	631	5,130	709	588	159
Kenmore	113,949	17,273	197,685	26,028	21,048	8,803	11,837	1,509	19,322	2,642	2,202	1,201
West Seneca	128,024	18,612	150,564	16,284	20,394	7,918	13,510	1,609	14,912	1,756	1,989	1,198
BUFFALO BRANCHES												
Coles (formerly East Delavan)	54,139	4,680	31,309	19,321	12,769	1,119	5,197	439	3,438	1,863	1,412	54
Crane	59,646	7,919	74,246	12,173	8,573	2,835	6,385	901	7,373	1,233	839	154
Dudley	40,369	5,542	44,415	10,611	11,285	986	4,030	511	4,628	982	1,237	84
East Clinton	18,495	3,058	30,752	4,346	7,121	2,555	2,706	297	2,411	381	626	1,135
González-Soto (formerly Niagara)	51,935	5,140	40,244	16,757	15,549	2,215	6,179	484	4,656	1,761	1,904	513
Merriweather	85,940	5,566	47,706	29,457	14,934	1,720	9,090	652	5,098	2,987	1,659	138
North Park	50,562	22,227	65,049	13,013	8,558	2,479	5,644	2,242	7,130	1,277	915	446
Panty (formerly Riverside)	35,439	4,606	34,227	8,540	10,209	1,884	3,571	439	2,881	911	1,027	246
CENTRAL LIBRARY	209,496	17,305	261,533	95,857	152,699	50,439	20,948	1,552	27,146	10,259	15,932	5,552
BOOKMOBILE	11,365	17,318	10,745	8	1,070	7,959	1,827	1,362	1,278	-	117	1,351
INSTITUTIONS												
Correctional Facility	14,110	-	89,462	-	-	-	1,434		7,911			-
Holding Center	8,189	-	43,475	-	-	-	848		4,121			-
e-BRANCH [1]	-	7,839,679	-	-	-	-		525,854				
Online renewals [2]	-	-	1,053,145	-	-	-			110,593			
Interlibrary Loans	-	-	10,094	-	-	-			1,061			
Audio Books Downloaded	-	-	262,561	-	-	-			29,552			
Videos Downloaded/Streamed	-	-	279	-	-	-			17			
eBook checkouts/downloads	-	-	538,926	-	-	-			54,646			
Downloaded music/music video	-	-	275,272	-	-	-			32,800			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2019 Statistics

Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

October 2017 - mid May 2019	Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
January 20, 2019	Audubon, Clearfield and Hamburg - Closed - Winter Weather.
January 25, 2019	Aurora - Closed - Winter Weather.
January 29 - January 31, 2019	System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
February , 2019	System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
Feb. 4, 2019-Feb. 7, 2019	Elma closed for minor construction
February 8, 2019	Orchard Park - No internet service form 9am-3pm.
February 25, 2019	Marilla - Closed - Power outage due to wind storm.
Feb. 25, 2019 - Feb. 26, 2019	Kenmore Library - Closed - Power outage due to wind storm.
Feb. 26, 2019 - Feb. 27, 2019	Williamsville - Closed - Power outage due to wind storm.
Mar. 1, 2019 -Mar 3, 2019	System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
Mar. 18, 2019 -Mar 22, 2019	Elma closed - Construction.
Apr. 4, 2019	Riverside - Closed - Circulation desk installation.
May 20, 2019 - June 4, 2019	Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
June 5, 2019	Julia Boyer Reinstein Limited parking - Lot repaved.
July 20, 2019	Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
July 21, 2019	Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
July 2019	Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.
Aug. 21, 2019	North Park - Closed - Flooding due to weather.
Sep. 9, 2019	Orchard Park - Closed - Town of Orchard Park/Paramount Pictures facilities project.
September - October 2019	Alden – Building access limited due to sidewalk construction.